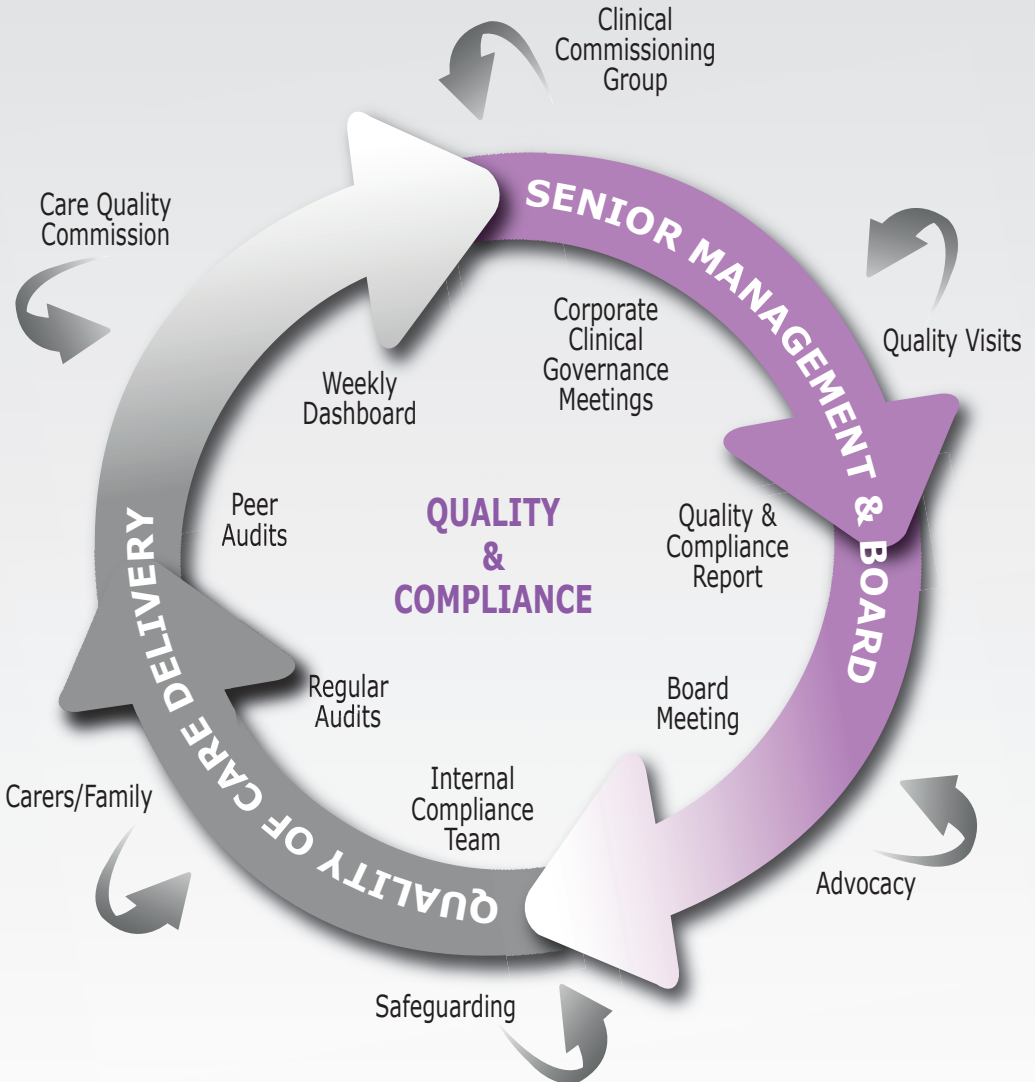


Bramley Health

Quality & Compliance



BRAMLEY HEALTH – QUALITY & COMPLIANCE PROGRAMME

Bramley Health’s services are regulated by the Care Quality Commission (CQC), who provide a rating of the service. In addition to this external inspection of quality, Bramley Health have internal systems of monitoring and measuring services for quality.

Bramley Health operates a Corporate Clinical Governance structure, where all services in the group come together as part of a framework in which they are accountable for continuously improving the quality of their services and safeguarding high standards of care. The mechanisms in place include internal and external audit programmes, key performance indicator reporting, benchmarking, peer review programmes, surveys, and service user forums. These mechanisms ensure that Bramley Health create the best possible outcomes, as viewed by the organisation and service users, and that we make best use of the available resources.

Bramley Health continue to aspire to deliver the highest quality of care across all Services. In a time when social care is constantly in the press for adverse reasons Bramley Health is truly delighted to announce that all of its Services have achieved a CQC rating of “good”. Our ambition as a Company now is to build on these results and continue to deliver outstanding care.

WHAT QUALITY MEANS TO US:

- Consistent delivery of care at the highest level
- Safe, effective, regulated services
- The highest calibre of staff
- Investment into facilities to ensure they are always fit for purpose
- Listening to our service users
- Inspiring innovation

BRAMLEY HEALTH ENSURES COMPLIANCE VIA THE FOLLOWING MEANS:

An Internal Compliance Team

Led by the Director of Nursing consisting of Quality & Compliance Officer and Clinical Audit Nurse.

Our Quality & Compliance Officer

Our Quality officer visits all Services three weekly. Using various inspection tools (Quality & Compliance Audits, CQC Peer Audits) to assess whether each service is compliant or non-compliant in line with the appropriate regulations, scrutinising data quality in detail.

Two-Monthly Corporate Clinical Governance meetings

With all Service Managers in attendance, chaired by the Director of Nursing, following a standardised, structured agenda.

Meeting Schedules

A varied schedule of sub groups including: Clinical Committee, Corporate Patient Safety, Corporate Health & Safety, Security Sub Group, Reducing Restrictive Practice Steering Group, Training Committee.

Our Weekly Dashboard

In order to allow clear line of sight from our Services to the Board. Submitted on a weekly basis with action taken where necessary.

Regular Auditing

An audit calendar is in place, listing weekly, monthly, quarterly, bi-annual and annual audits. All audits have clear action-planning requirements.

Peer Auditing

The main Peer Audit, undertaken by the Quality & Compliance Officer and Clinical Audit Nurse is our CQC Peer Audit. This is an extensive audit following the five Key Lines of Enquiry. Feedback is given to the Service Managers and actions are added to the services' individual Compliance Plan.

Action Planning

Each Service has their own Ongoing Action Plan in place, of which they are expected to provide weekly updates to ensure evidence of change, to the Quality & Compliance Officer and Director of Nursing. An Action Plan review is also undertaken to source evidence of completed actions.

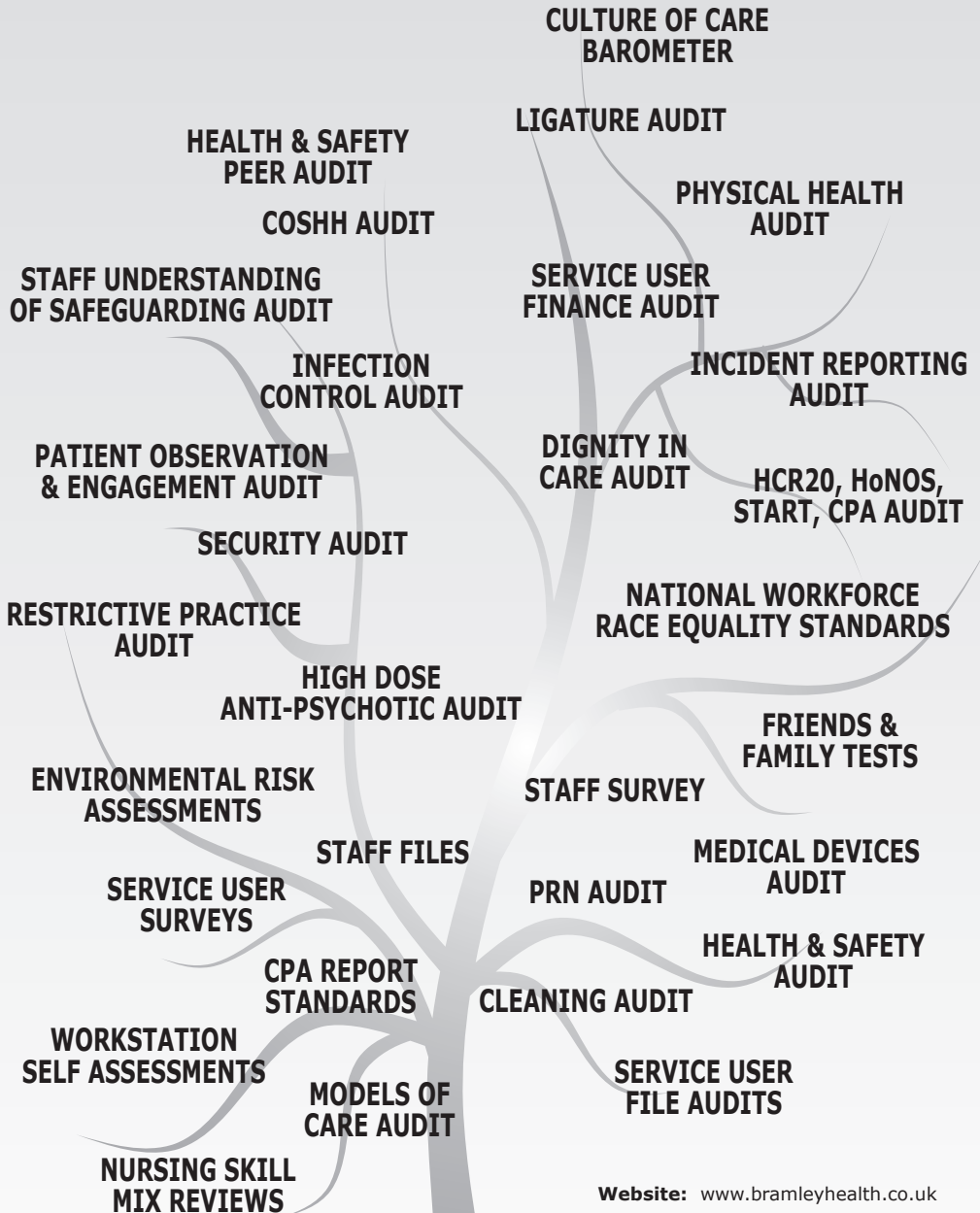
An extensive range of Matrices

A shared drive holds various matrices for each service to ensure the effective logging of data and notifications. This includes: Training Matrix, Supervision & Appraisal Matrix, Safeguarding Log, DoLS Log, SIRI Log, Police Involvement Log, AWOL Log, Complaints Log, Incident Log, and a Risk Register, amongst others.

Compliance Inductions

Any new Managers, Ward Managers, and Team Leaders would receive an Induction from the Quality & Compliance Officer into Bramley Health's Compliance Programme within their first week of employment, to ensure Compliance from the beginning.

Bramley Health Audit Tree



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