

Heron View

Heron View specialises in managing aggression and challenging presentations, agitation, sexual disinhibition, vocalisations and other behaviours that pose a risk to themselves or others. Heron View is a care home with nursing located in Croydon, Greater London, supporting gentlemen who have a Mental Health need and/or Neurocognitive/Acquired Brain Injury condition which affects their behaviour, ability to process information and ability to function independently.

Individuals in our care may also present with a variety of physical and or neurological diagnoses such as any type of Dementia, Huntington's, Korsakoff's and Alzheimer's disease.

Service Users may transition from mental health inpatient services, failed community placements and care homes, acute/PICU hospitals, neurorehabilitation services or secure units that no longer meet their needs.

Heron View offers a safe and comfortable setting for up to thirty five Service Users split over two units who either require or benefit from a male only service. We have a specialist and dedicated team that comprises of registered general and mental health nurses, including a Registered Manager, Operations Manager and qualified care staff to support our Service Users 24 hours a day. Physiotherapy assessments are available to services users should they require it. Our unique person centred approach encourages engagement with family involvement to create a responsive and Service User led environment.

Heron View is a purpose built environment that provides spacious modern amenities, specially adapted open communal spaces and direct access to secure landscaped external gardens and grounds. We encourage our Service Users to personalise their bedrooms with all rooms offering en-suite bathrooms including access to large shared assisted bathrooms, where required.

Heron View caters to the needs of individuals subject to Ministry of Justice (MoJ) restrictions, a Community Treatment Order (CTO) - including individuals applicable of Deprivation of Liberties Safeguarding (DoLS) and on Licence as directed by the Parole Board. We aim to reduce the use of medication through the design of our environment and the use of evidence-based non-

pharmacological interventions such as dementia care mapping and sensory interventions. We track a variety of outcomes in domains such as meaningful activity, physical health, quality of life and risk. We work collaboratively with mental health services, social services, primary care and specialist services to ensure high standards of care to all Service Users.

Inclusion Criteria

MAY HAVE A DIAGNOSIS OF ABI/
NEUROCOGNITIVE DISORDERS

MAY HAVE A MENTAL HEALTH DIAGNOSIS

MAY HAVE PHYSICAL DISABILITIES
AND/OR COMPLEX NEEDS

MAY HAVE A RANGE OF COMPLEX CARE NEEDS

MAY HAVE BEHAVIOURS THAT CHALLENGE

MAY HAVE RISKS REQUIRING A MORE
ROBUST COMMUNITY PLACEMENT

MAY HAVE A FORENSIC OR SIGNIFICANT RISK HISTORY

MAY BE INFORMAL, SUBJECT TO DoLS,
CONDITIONAL DISCHARGES, CTO'S OR ON
LICENCE AS DIRECTED BY THE PAROLE BOARD

Assessment Process

Once a referral is made to our service we will review the information and if appropriate we will aim to assess the Service User within two working days. We will endeavour to complete and send the assessment report, together with a detailed pre-admission care plan and cost breakdown within three working days following the face to face assessment. We work closely with our Service Users, customers, current placement teams and families to facilitate a smooth transition into the service.

Our Aims & Approach



Deliver care that has a holistic approach and considers the nursing, cognitive, social, emotional, psychological and physical issues affecting each Service User along with the individual's long and short-term goals.



Wherever possible maximise recovery from the physical, cognitive, and psychological impairments the individual may present with.



Provide comprehensive, person-centred care through an interdisciplinary approach based on communication and collaboration not just with the individual but with the involvement of relevant family members, carers and care-coordinators.



We aim to remove or minimise restrictions wherever possible to each Service User's participation in daily life activities.



Provide ongoing assessment and review behavioural risks, mental health related risks, physical health risks and where indicated forensic risk assessments.



Provide one-to-one focused rehabilitation and development of independent living skills where possible and support the use of daily activities of living, as required.



Units

MULBERRY: 12 BEDS

ELGIN: 12 BEDS

WOODBURY: 11 BEDS

Please email any referrals to our Business Development Team at:

referrals@bramleyhealth.co.uk or via our secure NHS account at: england.bramley@nhs.net

Inspected and rated

Good



Alternatively you can contact us on:

0800 542 5757

or visit our website:

www.bramleyhealth.co.uk