

The Nightingales

The Nightingales is a new purpose built service offered at Croham Place located in Croydon, Greater London. The Nightingales has been developed to support up to nine gentlemen of a working age who have a sustained a brain injury which affects their behaviour, ability to process information and ability to function independently. Individuals in our care may also present with a premorbid mental health diagnosis and experience a variety of physical health conditions.

Service Offering

Service Users may transition from Mental Health inpatient services, failed community placements and care homes, neurorehabilitation services or secure services that can no longer meet their needs. The Nightingales offers a safe and robust setting for up to nine gentleman who either require or would benefit from a male only service. We have a specialist and dedicated team that comprises of registered general and mental health nurses, including a Registered Manager, Unit Manager, Operations Supervisor and qualified care staff to support our Service Users 24 hours a day. Physiotherapy assessments are available to services users should they require it.

Our unique person centred approach encourages engagement with families and carers to create a responsive and Service User led environment. The Nightingales is a new purpose built environment that provides spacious modern amenities, specially adapted open communal spaces and direct access to secure landscaped external gardens and grounds. We encourage our Service Users to personalise their bedrooms with all rooms offering en-suite bathrooms including access to large shared assisted bathrooms.

The Nightingales can cater to the needs of individuals subject to Ministry of Justice (MoJ) restrictions, Community Treatment Orders (CTO's) - including individuals applicable to Deprivation of Liberties Safeguarding (DoLS) and on Licence as directed by the Parole Board. We aim to reduce the use of medication through the design of our environment and the use of evidence-based non-pharmacological interventions. We also support Service Users with pain management and we are able to provide palliative end of life care, where required. We track a variety of outcomes in domains such as

meaningful activity, physical health, quality of life and risk. We work collaboratively with mental health services, social services, primary care and specialist services to ensure high standards of care to all Service Users.

Inclusion Criteria:

We are able to support Service Users who:

- TRAUMATIC BRAIN INJURIES
- DIAGNOSIS OF NEUROCOGNITIVE DISORDERS
- MENTAL HEALTH DIAGNOSIS
- PHYSICAL DISABILITIES AND/OR COMPLEX CARE NEEDS
- BEHAVIOURS THAT CHALLENGE
- MANAGEMENT OF FEEDING AND/OR MEDICATION VIA A PEG
- RISKS REQUIRING A MORE ROBUST COMMUNITY PLACEMENT
- FORENSIC OR SIGNIFICANT RISK HISTORY
- MAY BE INFORMAL, SUBJECT TO DoLS, CONDITIONAL DISCHARGES, CTO'S OR ON LICENCE AS DIRECTED BY THE PAROLE BOARD

Assessment Process

Once a referral is made to our service we will review the information and if appropriate we will aim to assess the Service User within two working days. We will endeavour to complete and send the assessment report, together with a detailed pre-admission care plan and cost breakdown within three working days following the face to face assessment. We work closely with our Service Users, customers, current placement teams and families to facilitate a smooth transition into the service.

Our Aims & Approach:



Deliver care that has a holistic approach and considers the nursing, cognitive, social, emotional, psychological and physical issues affecting each Service User along with the individual's long and short-term goals.



Wherever possible maximise recovery from the physical, cognitive, and psychological impairments the individual may present with.



Provide comprehensive, person-centred care through an interdisciplinary approach based on communication and collaboration not just with the individual but with the involvement of relevant family members, carers and care-coordinators.



We aim to remove or minimise restrictions wherever possible to each Service User's participation in daily life activities.



Provide ongoing assessment and review behavioural risks, mental health related risks, physical health risks and where indicated forensic risk assessments.



Provide one-to-one focused rehabilitation and development of independent living skills where possible and support the use of daily activities of living, as required.

Our Team:

REGISTERED MANAGER // RMN/RGN'S // THERAPY SUPPORT WORKERS //
PHYSIOTHERAPIST // IN REACH FROM COMMUNITY TEAMS



Please email any referrals to our Business Development Team at:

referrals@bramleyhealth.co.uk or via our secure NHS account at: england.bramley@nhs.net

Inspected and rated

Good



Alternatively you can contact us on:

0800 542 5757

or visit our website:

www.bramleyhealth.co.uk