

CQC Inspection Summary

DATE OF INSPECTION:
11 February 2019

SITE NAME:
**Croham Place
& The Nightingales**

LOCATION:
**17 Wisborough Road,
Croydon, Surrey, CR2 0DR**



DESCRIPTION:

Croham Place & The Nightingales is a twenty six bedded Care Home with nursing supporting Service Users with Mental Health & Physical Disabilities. Click [HERE](#) for more information.

<p>Overall Good</p> <p>Read overall summary</p>	Safe	Good ●
	Effective	Good ●
	Caring	Good ●
	Responsive	Good ●
	Well-led	Good ●

Click [HERE](#) to see the official CQC report.

CQC REPORT SUMMARY

Our relatives told us, people were treated with kindness and they were given the support they needed. I came almost every day to visit and see my family member and I can honestly say how wonderful the place is. The staff are great and treat all residents with dignity and respect and do everything possible to help keep them safe and happy. They also keep me well informed about my family member.

The home is calm and welcoming upon arrival and the staff interact with people in a caring and compassionate manner. People are supported to pursue social interests and

activities, comments included ‘There’s always something going on here that we can join in with, I enjoy the slow Yoga. I love going out and seeing places.

The care records confirmed effective communication with social and healthcare professionals regarding the planning of care and treatment provided for people. The registered manager is aware of the importance of working in partnership with social and healthcare professionals so that people receive appropriate support from them.



Please email any referrals to our Business Development Team at:

referrals@bramleyhealth.co.uk
or via our secure NHS account at: referrals.bramley@nhs.net

Alternatively you can contact us on: **0800 542 5757** or visit our website: www.bramleyhealth.co.uk