

# CQC Inspection Summary

DATE OF INSPECTION:  
**7 October 2019**

SITE NAME:  
**Shepherds Corner**

LOCATION:  
**132-134 St James Road,  
Croydon, Surrey, CR0 2UY**



DESCRIPTION:

Shepherds Corner is a specialist Learning Disability Care Home located in Croydon supporting both males and females in a community residential setting. Click [HERE](#) for more information.

<p><b>Overall Good</b></p> <p>Read overall summary</p>	<a href="#">Safe</a>	Good ●
	<a href="#">Effective</a>	Good ●
	<a href="#">Caring</a>	Good ●
	<a href="#">Responsive</a>	Good ●
	<a href="#">Well-led</a>	Good ●

Click [HERE](#) to see the official CQC report.

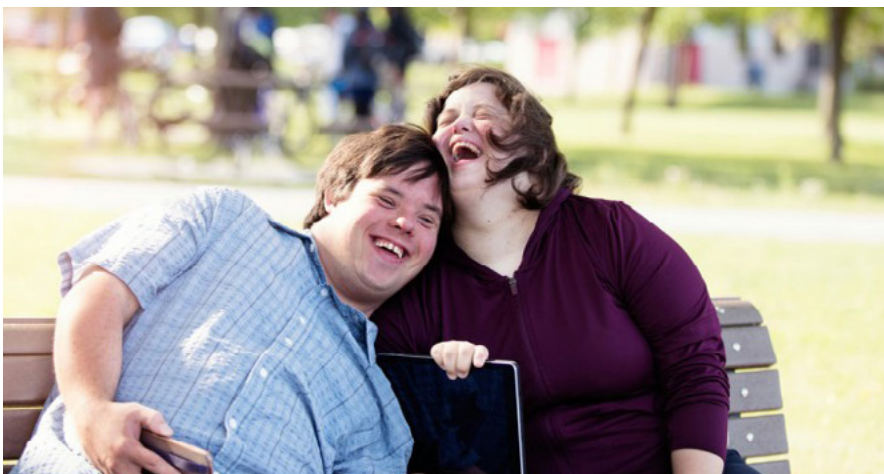
## CQC REPORT SUMMARY

Relatives said people were safe at the service, one relative said 'I feel my family member is safe here and they are conscious about their safety. Staff are trained to safeguard people from abuse and they knew how to recognise signs that a person may be at risk. They were supported by a 'safeguarding champion'.

The registered manager analysed accidents and incidents to check for any trends or themes to help them reduce the risk of these happening again. People were supported to attend their healthcare and medical appointments. Staff followed recommendations made by healthcare professionals to help the person achieve effective outcomes in relation to their health and wellbeing.

The services use a 'telemedicine' service, a video based system which staff used to contact medical professionals such as a GP and nurses if they had a health related concern they wished to discuss about a person. The system has reduced the need for people to make unnecessary trips to the GP or hospital and helped to alleviate stress and anxiety that these visits could sometimes cause.

Relatives told us people were treated well by staff, one said 'The staff are wonderful, they are very good and will let me know how my family member has been. Wherever I go, staff are always interacting with everyone. The provider had clear expectations about the quality of care and support people should receive from the service.



Please email any referrals to our Business Development Team at:

[referrals@bramleyhealth.co.uk](mailto:referrals@bramleyhealth.co.uk)  
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