



Bramley Health is a specialist
Health and Social Care provider
based in the South of England.

About us

Bramley Health is a specialist Health and Social Care provider based in the South of England. Our key focus is to support individuals with complex and challenging needs to maximize their independence and to live a meaningful and fulfilling life.

Bramley Health has been supporting Service Users for over three decades and has a strong leadership and clinical team that offer a wealth of knowledge, specialist clinical expertise, operational efficiency, safe and effective services and positive outcomes for our Service Users.

We pride ourselves on the ability to support Service Users in the least restrictive manner and on the fact that we support numerous Service Users back into the community every year.

Bramley Health aims to provide a safe and homely environment for each of our Service Users, no matter what their needs, but also to improve their way of life now, and for the future. We achieve this through outcome-focused models of care with an integrated care pathway across all our services.

Why Choose Bramley Health

Bramley Health strive to provide an expert, affordable, responsive service for all our Service Users. We are committed to providing every individual with a tailored care plan that allows them to retain their dignity, personal identity and freedom of choice. Our care is delivered in a non-judgemental way and we don't believe there is a standard route of recovery for everyone, instead each and every care plan is individually devised and tailored to the needs of every one of our Service Users.

We are continuously developing and improving our services with the aim to be a centre of excellence and to be the recognised experts in the field of Health and Social Care. Our services provide a seamless transition for Service Users in our care, no matter what their circumstance or specific challenges and our care pathways are based on measured clinical outcomes.

From the point of admission through to discharge we use the process of clinical mapping, whereby we regularly assess and adjust each Service Users care plan. This ensures maximum engagement and rehabilitation opportunities for our Service Users throughout their admission. We believe excellence should come as standard and we are constantly looking at ways of improving our services and Service User experience.

WE HAVE A BROAD RANGE OF SPECIALIST SERVICES AND PATHWAYS WHICH INCLUDE:

- Low Secure Mental Health Service
- High Dependency Rehabilitation, Mental Health and Personality Disorder Services
- 12-18 Week High Dependency Rehabilitation Services
- Acute Mental Health Services
- Learning Disability Services
- Acquired Brain Injury and Neurocognitive Disorders Services



Sites & Locations

Hospitals

Langford Centre

The Langford Centre provides Low Secure, High Dependency Rehabilitation and Acute Services for Mental Health Service Users. We support our patients from the point of admission to engage in their recovery pathway to promote successful reintegration back in to the community.

Pevensey: 15 Beds - Low Secure Mental Health Service, Male Ward

Fairlight: 16 beds - Acute Mental Health Ward, Female Ward

Cooden: 15 Beds - Acute Mental Health Ward, Male Ward

Balmoral: 11 Beds - High Dependency Rehabilitation Service with Complex and Enduring Mental Health Conditions, Female Ward

Seaford: 11 Beds - High Dependency Rehabilitation Service with Complex and Enduring Mental Health Conditions, Male Ward



Glenhurst Lodge

Glenhurst Lodge is an inpatient High Dependency Rehabilitation and Recovery service for males and females. Our service specialises in treatment resistant complex cases. Services are delivered in partnership with commissioners, families and individuals, to care for men and women suffering from long-term complex Mental Health needs.

Davenport: 11 Beds - High Dependency Rehabilitation with Complex and Enduring Mental Health Conditions, Male Ward

Sandown: 11 Beds - High Dependency Rehabilitation with Complex and Enduring Mental Health Conditions, Female Ward

Sites & Locations

Care Homes



Heron View

Specialises in managing aggression and challenging presentations, agitation, sexual disinhibition, vocalisations and other behaviours that pose a risk to themselves or others. Heron View is a care home with nursing located in Croydon, Greater London, supporting up to thirty five gentlemen who have a Mental Health need and/or Neurocognitive/Acquired Brain Injury condition which affects their behaviour, ability to process information and ability to function independently.

Mulberry: 12 Beds, Male Unit
Elgin: 12 Beds, Male Unit
Woodbury: 11 Beds, Male Unit

Croham Place

A specialist Mental Health and Acquired Brain Injury/Neurocognitive care home located in South Croydon, Surrey which supports up to thirty five Service Users over three separate units, The Manor, The Beeches and Nightingales. We focus on improving Service User's quality of life through promoting independence and empowerment, while supporting our Service Users to reach their maximum rehabilitation potential.

The Beeches: 12 Beds, Male Unit
The Manor: 14 Beds, Male & Female Unit



Nightingales

Nightingales Care Home supports men who have a Traumatic Brain Injury/Neurocognitive condition and Mental Health presentation which affects their behaviour, ability to process information and to function independently. Individuals in our care may also present with a variety of physical and or Neurological diagnoses such as Dementia, Huntington's, Korsakoff's and Alzheimer's disease. We support men who may be transitioning from Mental Health inpatient services, failed community placements, care homes, acute/PICU hospitals, neurorehabilitation services or secure units that no longer meet their needs.

Nightingales: 9 Beds, Male Unit



Heathvale House

Heathvale House is a care home located in Thornton Heath, Croydon, supporting gentleman who have a Mental Health need and/or Neurocognitive/Acquired Brain Injury condition which affects their behaviour, ability to process information and ability to function independently. The service can support males of working age who may present with alcohol abuse, substance misuse, dual diagnosis, alcohol related dementias and early onset dementias. Service Users may transition from Mental Health inpatient services, failed community placements and care homes, acute/PICU hospitals, neurorehabilitation services or secure units that no longer meet their needs.

Heathvale House: 9 Beds, Male Unit



Ballater House

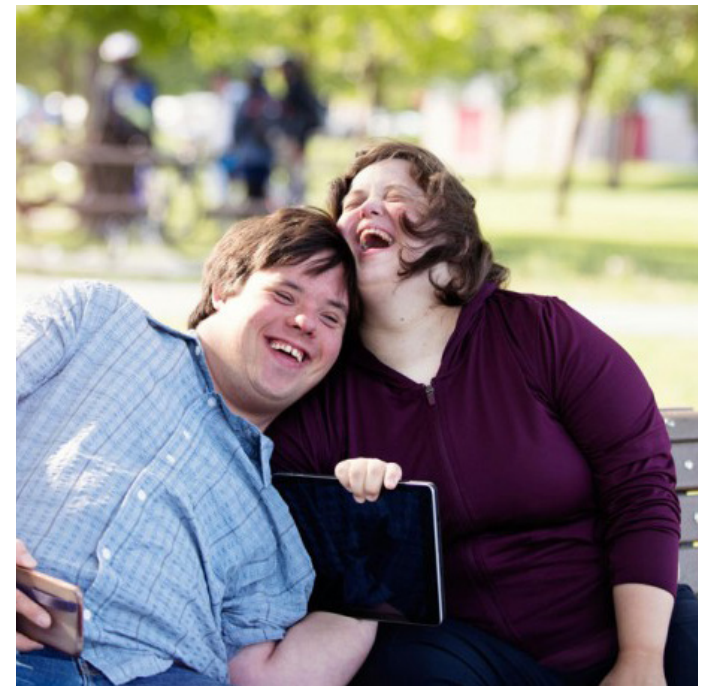
Ballater House is a sixteen bedded Learning Disability care home with nursing. The service is operated over three separate units and is located in Coulsdon, Surrey and caters for men presenting with a Learning Disability, associated complex needs, challenging behaviours and secondary diagnosis of Mental Health.

Saturn: 4 Beds, Male Unit
Mercury: 5 Beds, Male Unit
Pluto: 7 Beds, Male Unit

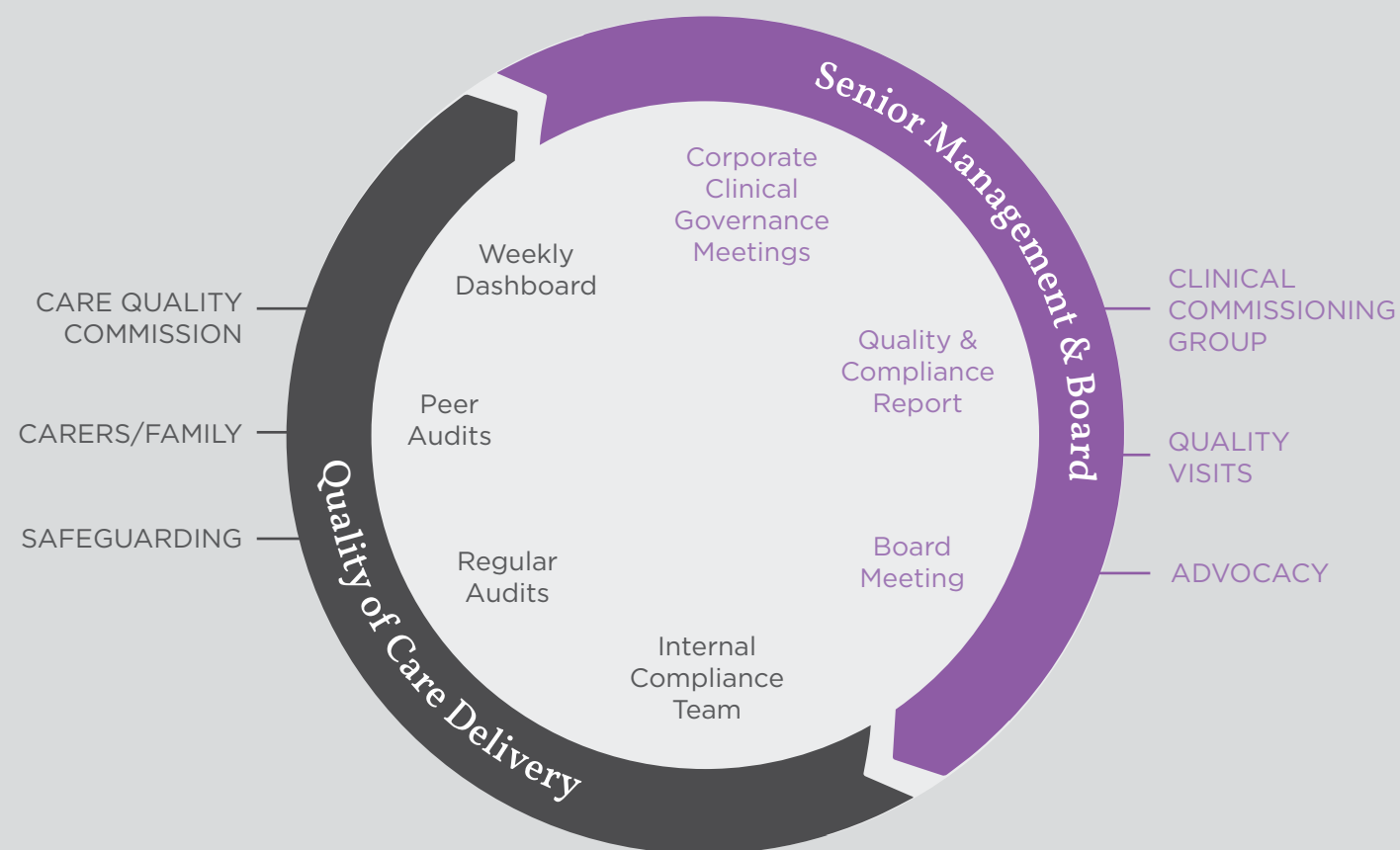
Shepherds Corner

Shepherds Corner is a specialist Learning Disability care home located in Croydon supporting both males and females in a community residential setting. Shepherds Corner is a positive environment where adults with learning disabilities are encouraged to live a meaningful life. Shepherds Corner is a well-established enhanced residential care home located in the London Borough of Croydon providing 24-hour accommodation and personal support for up to thirteen residents with mild to severe learning disabilities, who may also have additional Mental and/or Physical Health needs.

Shepherds Corner: 13 Beds, Male & Female Unit



Quality & Compliance



Bramley Health – Quality & Compliance Programme

Bramley Health's services are regulated by the Care Quality Commission (CQC), who provide a rating of the service. In addition to this external inspection of quality, Bramley Health have internal systems of monitoring and measuring services for quality.

Bramley Health operates a Corporate Clinical Governance structure, where all services in the group come together as part of a framework in which they are accountable for continuously improving the quality of their services and safeguarding high standards of care. The mechanisms in place include internal and external audit programmes, key performance indicator reporting, benchmarking, peer

review programmes, surveys, and service user forums. These mechanisms ensure that Bramley Health create the best possible outcomes, as viewed by the organisation and service users, and that we make best use of the available resources. Bramley Health continue to aspire to deliver the highest quality of care across all Services. In a time when social care is constantly in the press for adverse reasons Bramley Health is truly delighted to announce that all of its Services have achieved a CQC rating of "good".

Our ambition as a company now is to build on these results and continue to deliver outstanding care.

What Quality Means to us:



Consistent delivery of care at the highest level



Safe, effective, regulated services



The highest calibre of staff



Investment into facilities to ensure they are always fit for purpose



Listening to our service users



Inspiring innovation



Bramley Health Ensures Compliance via the Following Means:

AN INTERNAL COMPLIANCE TEAM

Led by the Director of Nursing consisting of Quality & Compliance Officer and Clinical Audit Nurse.

OUR QUALITY & COMPLIANCE OFFICER

Our Quality officer visits all Services three weekly. Using various inspection tools (Quality & Compliance Audits, CQC Peer Audits) to assess whether each service is compliant or non-compliant in line with the appropriate regulations, scrutinising data quality in detail.

TWO-MONTHLY CORPORATE CLINICAL GOVERNANCE MEETINGS

With all Service Managers in attendance, chaired by the Director of Nursing, following a standardised, structured agenda.

MEETING SCHEDULES

A varied schedule of sub groups including: Clinical Committee, Corporate Patient Safety, Corporate Health & Safety, Security Sub Group, Reducing Restrictive Practice Steering Group, Training Committee.

OUR WEEKLY DASHBOARD

In order to allow clear line of sight from our Services to the Board. Submitted on a weekly basis with action taken where necessary.

REGULAR AUDITING

An audit calendar is in place, listing weekly, monthly, quarterly, bi-annual and annual audits. All audits have clear action-planning requirements.

PEER AUDITING

The main Peer Audit, undertaken by the Quality & Compliance Officer and Clinical Audit Nurse is our CQC Peer Audit. This is an extensive audit following the five Key Lines of Enquiry. Feedback is given to the Service Managers and actions are added to the services' individual Compliance Plan.

ACTION PLANNING

Each Service has their own Ongoing Action Plan in place, of which they are expected to provide weekly updates to ensure evidence of change, to the Quality & Compliance Officer and Director of Nursing. An Action Plan review is also undertaken to source evidence of completed actions.

AN EXTENSIVE RANGE OF MATRICES

A shared drive holds various matrices for each service to ensure the effective logging of data and notifications. This includes: Training Matrix, Supervision & Appraisal Matrix, Safeguarding Log, DoLS Log, SIRI Log, Police Involvement Log, AWOL Log, Complaints Log, Incident Log, and a Risk Register, amongst others.

COMPLIANCE INDUCTIONS

Any new Managers, Ward Managers, and Team Leaders would receive an Induction from the Quality & Compliance Officer into Bramley Health's Compliance Programme within their first week of employment, to ensure Compliance from the beginning.



Please email any referrals to our
Business Development Team at:

referrals@bramleyhealth.co.uk or via our
secure NHS account at: referrals.bramley@nhs.net

Alternatively you can contact us on:

0800 542 5757

or visit our website:

www.bramleyhealth.co.uk